



## PRESS RELEASE

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*This release is available on the SourcePoint website at [MySourcePoint.org/press](https://MySourcePoint.org/press).*

**FOR IMMEDIATE RELEASE: Dec. 18, 2025**

### SourcePoint Reaccredited by National Committee for Quality Assurance

DELAWARE COUNTY— SourcePoint has once again earned the highest level of accreditation from the National Committee for Quality Assurance (NCQA) for its in-home care program. NCQA awarded SourcePoint a three-year Accreditation of Case Management for Long-term Services and Supports (LTSS), the organization's second time receiving this top distinction.

NCQA's Case Management Accreditation for LTSS is a comprehensive, evidence-based evaluation of case management programs serving individuals in community-based settings. Achieving this accreditation demonstrates SourcePoint's commitment to delivering coordinated, person-centered, and integrated care that supports individuals in functioning safely and effectively in the setting of their choice.



SourcePoint's in-home care program helps Delaware County adults age 55 and older remain in their homes with independence, dignity, and safety. Services include emergency response systems, home-delivered meals, medical transportation, personal care, and additional support tailored to each individual's needs. Care is overseen by licensed social workers and counselors who develop and monitor individualized care plans.

"I am exceptionally proud of the work our team does to support people as they age in our community," said Fara Waugh, SourcePoint CEO. "Our in-home care staff are dedicated to thoroughly assessing each person's unique needs and coordinating services that help them live well and remain safely at home."

NCQA's rigorous accreditation standards encourage continuous quality improvement and evaluate multiple areas of performance, including person-centered care planning, care transitions, measurement and quality improvement, staffing and training, and the protection of individuals' rights and responsibilities.

SourcePoint's Case Management for LTSS Accreditation is valid through December 2028.

*NCQA is a private, nonprofit organization dedicated to improving health care quality. NCQA Accredits and Certifies a wide range of health care organizations. It also Recognizes clinicians and practices in key areas of performance. NCQA's Healthcare Effectiveness Data and Information Set (HEDIS®) is the most widely used performance measurement tool in health care. NCQA's website ([ncqa.org](https://ncqa.org)) contains information to help consumers, employers and others make informed health care choices. NCQA can also be found at Twitter/X [@ncqa](https://twitter.com/ncqa) and on LinkedIn at [linkedin.com/company/ncqa](https://linkedin.com/company/ncqa).*

*SourcePoint is a nonprofit 501(c)(3) organization that provides professional expertise, services, and programs for Delaware County adults who want to thrive after 55, as well as family caregivers. Services and programs are supported by the local senior services levy, private and corporate donations, grants, and the Central Ohio Area Agency on Aging. Learn more at [MySourcePoint.org](https://www.mysourcepoint.org).*