

2020 Annual Report



To help our community set a course to live well after 55.



SourcePoint VISION

A community where every person 55 and over is empowered to live life to the fullest.

Dear Friends.

2020 was an unprecedented year, but what gives me hope is our equally unprecedented commitment to responding to the needs of the older adults in our community.

When the coronavirus pandemic led to a statewide stay-at-home order and the temporary closure of our enrichment center, SourcePoint continued to provide critical inhome care services to older adults in Delaware County.

Our dedicated staff and volunteers went above and beyond to ensure the health and well-being of those we serve. Meals on Wheels were delivered without interruption, while a Friendly Call line was established for older adults who felt isolated. Online programs and support groups were created, while care packages were assembled and delivered to in-home clients.

As always, I remain humbled by and grateful to our community. Thanks to *your support*, we can continue to serve the needs of our community's older adults today—and those we will serve in the future.

Fara Waugh
Executive Director



SourcePoint VALUES

Respect. Compassion.
Interdependence. Excellence.
Stewardship. Advocacy.





1,828
seniors received in-home care

41

249,264

Meals on Wheels were served

While our community cafes shut down in March due to the pandemic, our home-delivered meals saw a 5% increase over 2019.







4,678
members engaged in community programs

The enrichment center was closed for six months, but online programs were created to fill part of the gap.

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6,700+

phone calls for information were answered

Whether you had a question, needed a referral, or wanted to join us, our team was here to help!



GO!

SourcePoint launched our "On-the-Go" van thanks to a donor.







4,900+
calls were placed
to older adults



AGE IN ACTION



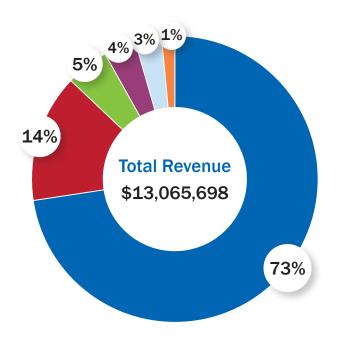
Our customer service team reached out to clients and members to check on their wellbeing during Ohio's Stay-at-Home Order.

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Age-Friendly Delaware
County, a collaborative
initiative led by
SourcePoint, introduced
its Action Plan for the
next three years.

REVENUES



Tax Levy

\$9,487,037

Grants

\$1,888,409

Service Fees

\$632,730

Investments

\$473,226

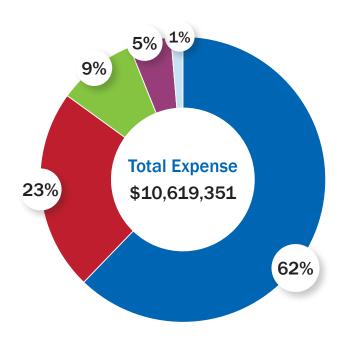
Donations

\$390,231

Other

\$194,065

EXPENSES



In-Home Care Services

\$6,606,254

Outreach

\$504,151

Community Programs

\$2,418,713

Development

\$141,595

General & Administrative

\$948,638

The financial data presented in this report was prepared by management of the organization and has not yet been reviewed by an external auditor. The 2020 independent financial audit will be available at MySourcePoint.org later in 2021.

OUR DONORS

SourcePoint works hard to be good stewards of its financial resources. While a property tax levy funds many programs and services, SourcePoint relies on private and corporate donations to fill the gaps and keep up with the rapid growth of the county. Annual gifts support the older adults we currently serve—and help us plan for the future. Thank you, donors!

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Recognizing annual gifts of \$240+

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To learn more about giving to SourcePoint, go to MySourcePoint.org/give or contact Julie "Z" Zdanowicz at 740-363-6677 or give@MySourcePoint.org.

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Thank You to Our Financial Partners













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> 740-363-6677 MySourcePoint.org

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