

# **Responsible Restart Visitor Guidelines**

### **Current Hours**

SourcePoint's hours of operation are back to normal: Monday through Thursday, 8 a.m. to 8 p.m.; Friday, 8 a.m. to 5 p.m.; and Saturday, 8 a.m. to noon.

### **Guest Requirements**

- Please stay home if you are sick with any flu-like symptoms, including fever, cough, or shortness of breath.
- Masks are required indoors.
  - Individuals who have difficulty wearing a mask may be exempt so long as they can demonstrate they are fully vaccinated and can provide documentation from a health care provider.
    Documentation can be filed with the customer service supervisor.
  - Masks will be provided for visitors who do not have one.
  - Masks may be removed when seated and actively eating, or when in place and exercising.
- Social distancing is encouraged. Stay 6 feet away from others whenever possible.
  - In fitness and aquatics classes, 6 feet of distance is required to allow participants to remove their masks while exercising.
- The current waiver of liability signed by all participants at SourcePoint remains in effect regarding affirmation of health and assumption of risk.

## **Appointments and Programs**

- As always, registration is required to attend a program. However, visitors are permitted to enter the building without previous registration or an appointment. You can register for programs at <u>MySourcePoint.org/register</u> or call 740-363-6677.
- Members are encouraged to bring their own yoga mats.
- Rooms are cleaned between each program.

## **Fitness and Aquatics**

- Participants are encouraged to come dressed and ready for the activity.
- Once in the class, participants may remove their masks for the duration of the workout. Six feet of social distance is required to accommodate this, which may limit class capacity.
- Participants will wipe down fitness equipment before and after use, per standard procedure. Additional cleaning and disinfecting will occur daily.

## **Health and Hygiene**

Guests are encouraged to continue such health and hygiene best practices as:

- Regularly wash your hands for at least 20 seconds throughout the day with warm water and soap, especially before eating.
- Cover coughs and sneezes using the bend of your arm.
- Avoid touching your eyes, nose, and mouth.
- Make use of the hand sanitizing stations throughout the building.

#### Restrooms

• Restrooms are cleaned and disinfected frequently per CDC guidelines. A cleaning checklist and log is maintained for all restrooms.

### Cafe

- There is one main entrance into the cafe, with other doors marked as exit only.
- Guests use a touchscreen kiosk to sign in.
- Staff on the serving line provide the tray with food, drink, cutlery, and condiments.
- The number of guests per table is limited to four.
- Tables are cleared and disinfected between guests.

### **Food and Beverages**

- Drinking fountains and water bottle fillers are available, and visitors may bring their own beverage and snack to the center for consumption, as needed.
- Coffee and vending machines are not available.

## **Staff and Volunteer Protocols**

- Staff and volunteers are required to wear masks indoors.
- Plexiglass is in place at customer service desks, fitness attendant desks, and in select meeting rooms.
- Daily cleaning and disinfecting protocols are in place, with additional cleaning performed after closing.
- In the event someone becomes ill during their visit, staff will follow current medical emergency guidelines: Clear room of all individuals, call for EMS, and deep clean the space before any additional activity can take place.

#### Travel

• To accommodate more riders on SourcePoint's bus, social distancing is not required. However, all riders are required to wear masks throughout the trip, and during loading and unloading of the bus.

## Updates

SourcePoint continues to monitor Delaware County and the surrounding area, and protocols may change at any time. Adjustments are made in consultation with the local health district and CDC guidelines. Visitors should go to <u>MySourcePoint.org/restart</u> for the most up-to-date information.