

**In-Home Care Services**  
Provider Code of Ethics

Provider Shall Not:

- Consume the client's food and or drink or use the client's personal property without the client's consent.
- Bring children, pets, friends, relatives, or anyone else to the client's place of residence.
- Visit or meet client at home or other location, outside of scheduled service visit time.
- Take the client to the provider's place of residence.
- Consume alcohol, medicine, drugs or other chemical substances not in accordance with the legal valid, prescribed use and/or in any way that impairs the provider in the delivery of services to client.
- Discuss religion or politics with the client and others in the care setting.
- Discuss personal issues with the client or any others
- Accept or attempt to obtain money or anything of value, including gifts or tips from client, household members and family members of the client.
- Engage with client in sexual conduct or in conduct that may reasonably be interpreted as sexual in nature, regardless of whether or not the contact is consensual.
- Leave the home for a purpose not related to the provision of services without notifying the agency Supervisor, the client's emergency contact person, any identified caregiver and /or the client's care consultant.
- Engage in activities that may distract the provider from the service delivery, including, but not limited to:
  - a) Watching television, movies, videos or playing games on computer, personal phones, or other electronic devices whether owned by the client, provider or the provider's staff
  - b) Making or receiving personal telephone calls
  - c) Engaging in non-care related socialization with individuals other than the client (e.g. visits from people not providing care to the client; making or receiving personal telephone calls or text messages, e-mail or video)
  - d) Providing care to individuals other than client
  - e) Smoking tobacco or any other material in any type of smoking equipment, including, but not limited to, cigarettes, electronic cigarettes, vaporizers, hookahs, cigars or pipes
  - f) Sleeping



- Engage in behavior that causes or may cause physical, verbal, mental or emotional distress or abuse to the client, including publishing any manner of photos of the client on social media Web sites without the client’s written consent, and “friending” and/or adding client on any social media platform.
- Carry a weapon into the client’s home, even if provider has a Concealed Carry Weapon license. Weapons include, but are not limited to, all firearms, explosives, knives and other instruments that might be considered dangerous or that could cause harm.
- Engage in behavior that may reasonably be interpreted as inappropriate involvement in the client’s personal relationship.
- Be designated to make decisions for the client in any capacity involving a declaration for mental health treatment, power of attorney, durable power of attorney, the client’s finances or guardianship.
- Sell or purchase from the client product or personal items.
- Engage in behavior that constitutes a conflict of interest or takes advantage of or SourcePoint approved service resulting in an intended advantage for personal gain that have detrimental results for the client, the client’s family or caregiver.
- Take the client to the provider’s business site unless the business site is an Adult Day Services center.

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**Signature**

**Date**

Effective Date: January 1, 2022