



# Thrive after 55



**ANNUAL REPORT**  
OUR IMPACT IN 2021



## MISSION

To help our community set a course to live well after 55.

## VISION

A community where every person 55 and over is empowered to live life to the fullest.

## VALUES

**Respect:** We recognize and uphold the diversity of the community and the dignity of each person.

**Compassion:** We care for people and their families with empathy.

**Interdependence:** We work cooperatively in a spirit of trust and collaboration.

**Excellence:** We strive to achieve the highest standards of performance, care, and integrity.

**Stewardship:** We use resources effectively and responsibly.

**Advocacy:** We aspire to represent the best interests of the individuals we serve.

## 2021 BOARD OF DIRECTORS

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Peak Financial Partners

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American Electric Power

## EXECUTIVE LEADERSHIP

#### Chief Executive Officer

Fara Waugh, LISW-S

#### Chief Financial Officer

Kimberly Clewell

#### Director of Community Programs

Amy Schossler

#### Director of Client Services

Karen Waltermeyer, LISW-S

#### Director of Communications & Development

Alison Yeager





## A MESSAGE FROM OUR CEO

2021 began in the same pandemic-ridden haze in which 2020 ended. As COVID-related challenges continued, our organization, like so many others, was left to wonder if "normal" would ever return.

I am proud to say that SourcePoint—and the older adults we serve—persevered.

Our dedicated staff and volunteers went above and beyond to ensure the health and well-being of those we serve. With the implementation of vaccines came hope, a light at the end of the tunnel. SourcePoint made continued changes—and progress—throughout the year to keep staff and visitors safe.

We helped older adults without internet access register for their COVID vaccines, and assisted the local health district in the delivery of vaccines to homebound seniors.

We extended our in-home client outreach to include care packages, check-in calls, and milestone birthday celebrations. With the support of grant funding, we expanded SourcePoint's "back porch," allowing more outdoor programming for enrichment center guests. Day trips resumed and our beautiful On-the-Go van was able to truly *go!*, taking resources and falls prevention programs throughout the county.

As always, I remain humbled by and grateful to our community. Thanks to your support, we continue to serve the needs of Delaware County's older adults today—and those we will serve in the future.

Fara Waugh  
Chief Executive Officer

*Our impact in 2021*





*"The entire SourcePoint team is dedicated to making a positive impact on the lives of older adults. That we can help so many remain living at home is incredibly rewarding."*

—Karen Waltermeyer, Director of Client Services

Number of Meals on Wheels served:

**231,342**

*"SourcePoint is one of a kind. No other county has what we have in Delaware County, they offer so many different things!"*

*"My care consultant checks on me regularly. She is always friendly and offers help. All I have to do is call."*

**1,917** older adults benefitted from in-home care services

*SourcePoint's in-home care services help Delaware County adults 55 and older live safely in their own homes. We provide direct access to services, as well as referrals to local resources that can help. Eligibility is based on need, not income, and services are available on a sliding fee scale.*



*"I love that there is a facility just for 55-and-older people. I always felt out of place at the Y or gyms, SourcePoint makes everyone feel welcome."*

# 3,951

ComPASS users engaged  
in community programs

*A community pass, or ComPASS, to SourcePoint's enrichment center is available at no charge to Delaware County residents ages 55 and better.*

# 150

caregivers received support  
via groups and free workshops

*Caring for a loved one takes time, effort, and hard work, and you don't have to do it alone! SourcePoint's caregiver support includes everything from caregiver groups to free workshops, providing complete wraparound services for you throughout your entire caregiving journey.*

Total saved in Medicare costs by  
SourcePoint's insurance specialists:

# \$250,000





*"It's wonderful to see so many people in our community engaged in programs that improve health and wellness, teach unique skills, and launch new friendships."*

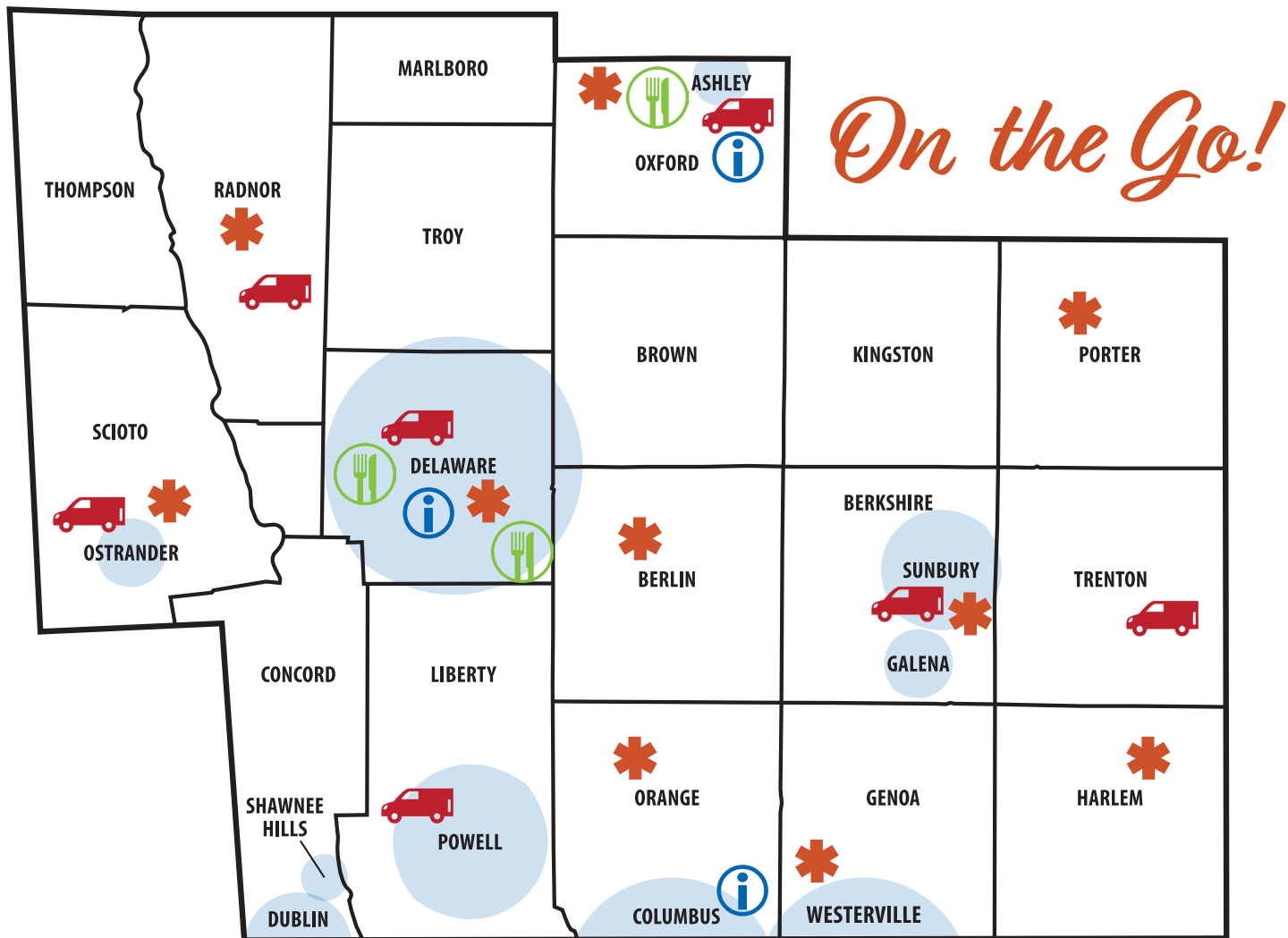
—Amy Schossler, Director of Community Programs



*"If you have a question about any aging problem, someone at SourcePoint can help you out with the right answer."*







## COMMUNITY PROGRAMS

While SourcePoint's headquarters and enrichment center are centrally located in the county, we also strive to bring community programs *to you!*

Our **Go Van** brought programs and resources to:

- Ashley Villa Apartments
- Beautiful Savior Church
- Blues Creek Park
- Buckeye Valley Food Pantry
- Delaware County Fairgrounds
- Gallant Farms
- Liberty Park
- Mingo Park
- Ohio Wesleyan University
- People In Need Food Pantry
- Sunbury Community Library
- Unity Community Center

## CAFES AND CARE CONSULTANTS

In addition to Cafe 55 in our enrichment center, we have **community cafes** at Georgetown, St. Michael's, and White Lily Chapel.

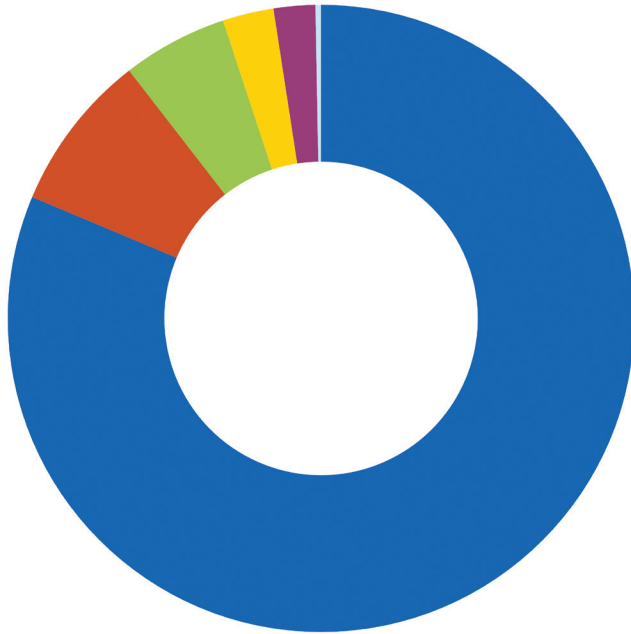
We have **care consultants**, licensed professionals who work with in-home care clients, stationed at Georgetown, Arthur Place, and Ashley Villa, as well as at SourcePoint's south office at Polaris.

SourcePoint also embeds **service coordinators** with the Delaware Fire Department and Delaware County EMS to assist older adults throughout the county.



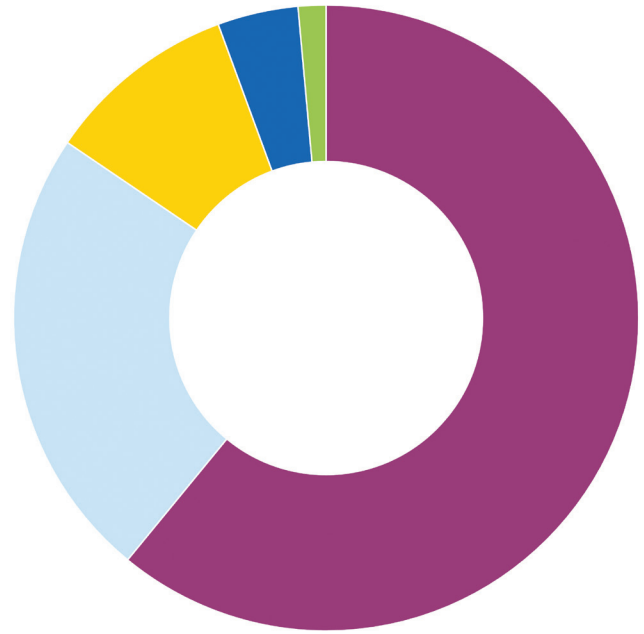


# 2021 FINANCIAL REPORT



## REVENUES

81%	Property Tax Levy	\$9,708,685
8%	Grants	\$976,311
5%	Service Fees	\$647,749
3%	Donations	\$315,063
2%	Investment Income	\$255,837
0%	Other	\$34,510
<b>Total Revenues</b>		<b>\$11,938,155</b>



## EXPENSES

43%	In-Home Care	\$6,583,967
24%	Community Programs	\$2,541,659
10%	General/Administrative	\$1,071,117
4%	Communications/Outreach	\$450,640
1%	Development	\$155,443
<b>Total Expenses</b>		<b>\$10,802,826</b>

*The financial data presented in this report was prepared by management of the organization and has not yet been reviewed by an external auditor. The 2021 independent financial audit will be available at [MySourcePoint.org](https://MySourcePoint.org) later in 2022.*



*"I am proud to deliver meals weekly and the community is thankful for our service. I just wish I could volunteer more!"*



*"I first came to SourcePoint to volunteer because I wanted to give back. Now I also come to SourcePoint for the fun!"*



**We love our volunteers! They are at the core of SourcePoint's operations. Their contributions of time and talent are vital to our mission!**

*Thank you!*

**563** volunteers dedicated

**33,165** hours to SourcePoint's mission.

That's **\$902,094** of contributed labor!





*"Delaware County has so many organizations that offer vital services. SourcePoint is proud to partner with others to better serve the needs of older adults."*

—Kim Clewell, Chief Financial Officer





## COMMUNITY GRANTS

Each year, SourcePoint provides funding to other nonprofits as an efficient way to address the needs of our community's older population. These grants foster a collaborative system of care for older adults and family caregivers.

In 2021, SourcePoint's board of directors approved \$645,670 in funding for 22 aging services programs:

### **The Alzheimer's Association**

\$47,000 to provide supportive services to individuals facing Alzheimer's or a related dementia diagnosis.

### **Cancer Support Community**

\$6,800 for community programs for those living with cancer and their families.

### **Catholic Social Services**

\$30,000 for the Senior Companion Program, which prevents social isolation among homebound adults.

### **Central Ohio Area Agency on Aging**

\$10,000 for the Volunteer Guardian Program, which advocates for the rights of older adults who are unable to do so themselves.

### **Central Ohio Symphony**

\$2,485 to provide transportation services for older adults to and from symphony concerts on campus.

### **Common Ground Free Store**

\$10,000 to support a portion of operating expenses for the agency providing food, clothing, and household items to low-income county residents.

### **Delaware County Transit**

\$201,168 to support local public transportation, including FLEX transit and paratransit services.

### **Delaware Speech and Hearing Center**

\$86,309 to expand and enhance hearing and speech health services to older adults and their caregivers.

### **Grace Clinic**

\$31,000 to expand hours of operation to increase accessibility of low-cost health care and services to rural areas of the county.

### **HelpLine of Delaware and Morrow Counties**

\$45,000 for continued support of the Connections Volunteer Program; \$37,500 to support management

of volunteer matches and referrals for the Senior Companion Program; and \$5,000 to expand Sages & Seekers, an intergenerational program that brings together older adults and high school students.

### **Humane Society of Delaware County**

\$10,000 for the Pet Care Assistance Program, which provides vaccines, medication, surgeries, and grooming for up to 100 animals residing in 50 older-adult households.

### **Lutheran Social Services**

\$12,500 for direct-food purchases for older adults at the local food bank.

### **Main Street Delaware**

\$7,500 to create an age-friendly environment at the new City of Delaware Welcome Center, including accessible parking, sidewalks, and wheelchair ramp.

### **National Alliance on Mental Illness Delaware and Morrow Counties**

\$19,875 to support recovery and educational programming for individuals with mental illness.

### **The OhioHealth Foundation**

\$26,033 for the Driver Rehabilitation for Instruction and Vehicle Education (DRIVE) program intended to improve older driver safety.

### **Ohio Wesleyan University**

\$10,000 to improve access to the Lifelong Learning Institute's adult educational programming.

### **People In Need**

\$30,000 in emergency assistance to older adults, including prescription, utility, and rent assistance.

### **United Church Homes**

\$7,500 to provide information and referral services to low-income seniors on affordable housing waitlists.

### **VOICEcorps Reading Service**

\$7,500 to increase access to and awareness of print news and information through an audio format.

### **Zion African American Methodist Episcopal Church**

\$2,500 to expand a singing program to nursing home residents in the county.

# YOU MAKE IT HAPPEN!

As a nonprofit organization, SourcePoint has proudly served older adults and caregivers in Delaware County, Ohio for 30 years. We could not fulfill our mission without *you*.

Each donation to SourcePoint makes a difference. With every gift, you support in-home care services like Meals on Wheels and personal care—services that help local seniors live safely and independently at home, where they want to be.

You support community programs like fitness classes, Medicare counseling, and caregiver support—programs that help us all live healthy as we age.

You support your older family, friends, and neighbors. ***It's thanks to people like you that Delaware County is the best place to thrive after 55!***

*Thank you!*

## FOUNDERS CLUB *Recognizing annual gifts of \$240 or more.*

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Margaret Ann Bruce ‡  
Susan Guy & Tina Frank  
Margaret I. Jolliffe Trust ‡  
Karen Kersh Kurapkat ‡

Ruth L. McCormick  
Eileen Moses ‡  
Trudy Poole  
George & Ella Radebaugh ‡

*Note: If a donor is deceased, a symbol (‡) follows the name.*



To learn more about giving to SourcePoint, go to [MySourcePoint.org/give](https://MySourcePoint.org/give) or contact the development office at 740-363-6677 or [give@MySourcePoint.org](mailto:give@MySourcePoint.org).





*"The support we receive from the community, both from individuals and organizations, is vital to our mission. We are grateful to have such a connected community."*

—Alison Yeager, Director of Communications & Development



*Thank You* TO OUR FINANCIAL PARTNERS





**SourcePoint**  
Thrive after 55



**HEADQUARTERS**

*Main Office and Enrichment Center*  
800 Cheshire Road, Delaware

**SOUTH OFFICE**

1070 Polaris Parkway, Suite 200, Columbus

**740-363-6677 | [MySourcePoint.org](http://MySourcePoint.org)**



SourcePoint is a nonprofit 501(c)(3) organization that provides professional services and programs for Delaware County adults who want to thrive after 55. Services and programs are supported in part by the local senior services levy, corporate and private donations, sponsorships, grants, the Central Ohio Area Agency on Aging, and United Way of Delaware County.

EIN 31-1354284